



Welcome to the World of Birlamedisoft Healthcare Software Products.

Now purchase Birlamedisoft Software Products **Online** and rest assured with High end Software quality and reliable services.

To purchase Birlamedisoft Software Products online you have to register as a member. By becoming member you will receive lot of benefits like weekly newsletters, Download Software product demos, Download Product Features pamphlets in JPG, Doc and PDF format, Download Voice interactive demos etc. and lot of other benefits.

With the help of this, Customer can register complaints Online, Purchase online services like AMC, Online Backup Software or even purchase SMS balance online. Customers can see the basic details of their account online like Software Purchase date, balance with Birlamedisoft, Product keys issued by Birlamedisoft etc. Customers can pay the Software Balance amount online from Credit / Debit card.

Birlamedisoft.Com Web Site Terms and Conditions

These pages contain "Terms and Conditions" under which "Customer/s" may use Birlamedisoft.com site. Please read these pages carefully. If you do not accept the Terms and Conditions stated here, do not use this Web site and Services. By using this web site and subscribing for this service, Customer/s are indicating their acceptance to be bound by the terms of these Terms and Conditions. Birlamedisoft Pvt Ltd, may revise these Terms and Conditions at any time by updating this posting. Customer/s should visit this page periodically to review the Terms and Conditions, because they are binding on Customer/s. The term Customer/s as used herein refer to all registered users of the service offered i.e. Individuals, firms, companies and /or their employees and /or other entities accessing this web site for any reason whatsoever.

Terms Of Service:

Birlamedisoft Pvt Ltd is an ISO 9001:2008 certified Healthcare Software Development Company existing since 2001, delivering quality healthcare software to Healthcare Institutions. Birlamedisoft Pvt Ltd reserves the right to suspend or cancel a customer's access to any or all services provided by Birlamedisoft Pvt Ltd when Birlamedisoft Pvt Ltd decides that the account has been inappropriately used or otherwise.

Birlamedisoft Products:

Birlamedisoft produces various readymade software packages for Hospitals, Blood Banks, Laboratories, Pharmacies, Clinics, Imaging Centres, Diagnostics centres etc. List of all Birlamedisoft products are given on www.birlamedisoft.com website. User can download the software products from the website.

Apart from the readymade software packages, Birlamedisoft Pvt Ltd has also developed following **Pay Per Use Subscriptions based** (SaaS) softwares for which customer/s can sought membership to avail the services.

www.epathlab.com Online Laboratory Management Software

www.ephysician.in Online Clinic Management Software

www.webhms.net Online Hospital Management Software

www.netbloodbank.in Online BloodBank Management Software

www.epharmacy.co.inOnline Pharmacy Management Software

Birlamedisoft softwares can be purchased under following T&C.

Terms and Conditions

1. No part of the Software or the accompanying documentation may be reproduced, transmitted, stored in a retrieval system, translated into human or computer language, in any form or by any means, electronic, mechanical, magnetic, optical, chemical, manual, or otherwise, without the prior explicit written permission of Birlamedisoft.
2. **Refund Policy:** Once order is placed cannot be cancelled, No refunds will be made
3. **Shipping Policy:** Once payment is received then **Software downloadable link** will be given and also same will be sending to your e-mail account. You can download Software from the given link. If in case you are not able to download then on request again software download link will be forwarded to your e-mail account. No Physical CD or any other media will be issued. Software will come into soft copy format. In free service period software updates (If available) can be downloaded from website.
4. No Modification / Alterations / Software changes are entertained.
5. All software demos can be used for 20 entries to see the full functionality of the software. Later the same software can be converted into workable copy by getting activation key from Birlamedisoft.
6. Birlamedisoft provides one year free service from the date of order confirmation after that Customer can opt for next year AMC (Annual Maintenance Contract) or can pay Visit/Solution wise. Free Service, AMC or Visit structure will be provided from Birlamedisoft Customer support Department, which is fixed for all the Customers.
7. Services beyond Customer support Schedule comes under **Special Service** which is charged separately.
8. Birlamedisoft is not liable for any damages whatsoever (including indirect damages to personal injury, loss of business profits, business interruptions, loss of business information) arising out of the uses of these softwares.
9. In any case, Birlamedisoft and it's dealer/distributors/marketing agent's entire liability under any provision of this agreement shall be limited to the amount actually paid by you for the Software.
10. Birlamedisoft may change software functionality, do alteration, corrections, improvements in the Software and its documentation at any time without any intimation.
11. The authenticity of the data in the Software is solely the responsibility of the Buyer.
12. Birlamedisoft is not liable for presence of or unauthorized use of any Birlamedisoft software product and/or any other third party unauthorized software by the buyer.
13. All dispute addressable subject to Pune, Maharashtra, India jurisdiction only.

Privacy Statement

We at Birlamedisoft recognize the importance of protecting your personal information and we are committed to safeguarding your privacy online. Because Birlamedisoft respects its customers and understands that you are concerned about privacy, we have instituted policies and security measures intended to ensure that your personal information is handled in a safe and responsible manner. We also post this privacy policy so that you can agree to the kind of information we collect, how it is handled, and with whom it may be shared. This privacy policy applies to **www.Birlamedisoft.com**. By accessing or using the Birlamedisoft Web sites, you agree to the terms of this Birlamedisoft Privacy Statement. If you do not agree to these terms, you must not access or use this site. If you have questions or concerns regarding this statement, you can email us at info@Birlamedisoft.com. When you engage in certain activities on this site, such as ordering products, downloading software, obtaining technical support or entering contests, Birlamedisoft may ask you to provide certain information about yourself by filling out and submitting an online enquiry form. It is completely optional for you to engage in these activities. If you select to engage in these activities, however, Birlamedisoft may require that you provide us accurate personal information, such as your name, title, company, mailing or billing or shipping address, e-mail address, phone number and other personal identifying information. When ordering products on the site, you may be asked to provide credit card or debit card information.

Use of Personal Information

When you submit personal information to Birlamedisoft, you understand and agree that Birlamedisoft, its subsidiaries and affiliates may transfer, store, and process your customer profile in any of the countries in which Birlamedisoft and its affiliates maintain offices, including without limitation. Birlamedisoft, its affiliates and subsidiaries collect this information in order to record and support your participation in the activities you select and to provide the products and services on the website. If you order a product, the information is used to register your license and rights, if any, to technical support, upgrade discounts, or other benefits that may be made available to registered users only. You agree that Birlamedisoft, its affiliates and subsidiaries can store and use your information for these purposes, including, if applicable, transferring your data to our third party payment processors. Birlamedisoft, its affiliates and subsidiaries use third party address verification software to verify the address provided is a correct mailing address. Birlamedisoft, its affiliates and subsidiaries also use information that you provide as part of our effort to send you information about product upgrades, special offers, and other Birlamedisoft products and services. Birlamedisoft recognizes and appreciates the importance of responsible use of this information. Birlamedisoft do not sell your personal information to third parties unless we obtain your prior consent. We may, however, share your information with our Dealer/Distributor/Marketing agent/Business partner in your area who can assist with your request for information. The Dealer/Distributor/Marketing agent/Business partner may use these details to contact you about the sales and support services that they may offer as well as other Birlamedisoft products or services that you may be interested in.

Information Gathered from Website.

As is true of most Web sites, we gather certain information automatically and store it in log files. This information includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and click stream data. We use this information, which does not identify individual users, to analyze trends, to administer the site, to track users' movements around the site and to gather demographic information about our user base as a whole. We do not link this automatically-collected data to personally identifiable information.

When you visit the Birlamedisoft Web site and its affiliated websites, you can surf the sites anonymously and access important information without revealing your identity. In order to improve our sites, we use "cookies" to track your visit. It functions as your identification card, recording your passwords, purchases, and preferences. It cannot be executed as code or deliver viruses. Most browsers are initially set to accept cookies. You can set your browser to notify you when you receive a cookie, giving you the chance to decide whether or not to accept it. (For some Web pages that require an authorization, cookies are not optional. Users choosing not to accept cookies will probably not be able to access those pages.) While Birlamedisoft uses cookies to track your visit to the Birlamedisoft Web site, this information does not identify you personally and you remain anonymous unless you have otherwise provided Birlamedisoft with personal information. We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order, or legal process served on our Web site. Upon using Birlamedisoft bulletin boards, blogs and forums, SMS, chat rooms on this site, you should be aware that any personally identifiable information you submit there can be read, collected, or used by other users of these forums, and could be used to send you unsolicited messages, therefore Birlamedisoft is not responsible for the personally identifiable information you choose to submit in these forums.

Security

The security of your personal information is important to us. When you enter sensitive information (such as credit card number and/or social security number) on our registration or order forms, we encrypt that information using secure socket layer technology (SSL). To learn more about SSL, follow this link: http://www.windowsecurity.com/articles/Secure_Socket_Layer.html. We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security. If you have any questions about security on our Web site, you can send email us at info@birlamedisoft.com

Birlamedisoft's Affiliated websites.

Birlamedisoft has developed completely online pay per use Healthcare Softwares. Following are the affiliated Birlamedisoft websites/products.

www.webhms.net

www.eathlab.com

www.ephysician.in

www.netbloodbank.in

www.epharmacy.co.in

Other Web Sites Interconnection.

The Birlamedisoft site or its affiliated sites may contain links to other Web sites. Please be aware that this privacy statement applies solely to the information collected on the Birlamedisoft sites and its affiliated websites only. Birlamedisoft is not responsible for the privacy practices or the content of interconnected/linked Web sites. We encourage you to be aware when you are leaving the Birlamedisoft site and must read the privacy statements of the site that you visit prior to providing any personal information.

Changes to this Privacy Statement

As we continue to develop our Web site and take advantage of technologies to improve the service we provide, this policy may change. If this policy does change, we will post the changes here. In addition, if we materially change any of our practices related to the collection and use of personal information, we will either notify users via e-mail or post a prominent notice on our website. After any change, we will also revise the "Page last updated" date at the bottom of the privacy statement. We therefore encourage you to refer to this policy on an ongoing basis so that you understand our current privacy policy and how we are protecting the personal information we collect.

Terms of Use

ACCEPTANCE OF TERMS Birlamedisoft Software makes available for your use on this Web site information, documents, software and products, subject to the terms and conditions set forth in this document. By accessing this Site, you agree to the Terms of Use. Birlamedisoft reserves the right to change the Terms of Use from time to time at its sole discretion. Your use of the Site will be subject to the most current version of the Terms of Use posted on the Site at the time of such use. In addition, when using particular Materials on this Site, you shall be subject to any posted guidelines or rules applicable to such Materials that may contain terms and conditions in addition to those in the Terms of Use. All such guidelines or rules are hereby incorporated by reference into the Terms of Use. If you breach any of the Terms of Use, your authorization to use this Site automatically terminates and you must immediately destroy any Materials downloaded or printed from the Site.

COPYRIGHT; LIMITED LICENSE The Materials on this Site are protected by copyright and/or other intellectual property laws and any unauthorized use of the Materials at this Site may violate such laws. Except as expressly provided herein, Birlamedisoft and its suppliers do not grant any express or implied right to you under any patents, copyrights, trademarks, or trade secret information with respect to the Materials. Except as specifically permitted herein, no portion of the information or documents on this Site may be reproduced in any form or by any means without the prior written permission of Birlamedisoft.

USE OF THE SOFTWARE The software and accompanying documentation that are made available to download from this Site are the copyrighted work of Birlamedisoft and/or its suppliers. Use of the software is governed by the terms of the end user license agreement that accompanies or is included with such software. If you do not agree to such terms, you will not be able to use the software. Use of Site Information. Except as otherwise indicated elsewhere on this Site, you may view, download and print the documents and information available on this Site subject to the following conditions:

The documents and information may be used solely for personal, informational, internal, non-commercial purposes.

- The documents and information may not be modified or altered in any way.
- The documents and information on the Site may not be distributed.
- You may not remove any copyright or other proprietary notices contained in the documents and information.
- Birlamedisoft reserves the right to revoke the authorization to view, download and print the documents and information available on this Site at any time, and any such use shall be discontinued immediately upon written notice from Birlamedisoft.
- The rights granted to you constitute a license and not a transfer of title.
- The rights specified above to view, download and print the documents and information available on this Site are not applicable to the design or layout of this Site.
- Elements of this Site are protected by trade dress and other laws and may not be copied or imitated in whole or in part.

WARRANTIES AND DISCLAIMERS EXCEPT AS EXPRESSLY PROVIDED OTHERWISE IN A WRITTEN AGREEMENT BETWEEN YOU AND Birlamedisoft, ALL MATERIALS ON THIS SITE ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR THE WARRANTY OF NON-INFRINGEMENT. WITHOUT LIMITING THE FOREGOING, Birlamedisoft MAKES NO WARRANTY THAT (i) THE SERVICES AND MATERIALS WILL MEET YOUR REQUIREMENTS, (ii) THE MATERIALS WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE, (iii) THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE SERVICE OR MATERIALS WILL BE EFFECTIVE, ACCURATE OR RELIABLE, (iv) THE QUALITY OF ANY PRODUCTS OR INFORMATION PURCHASED OR OBTAINED BY YOU FROM THE SITE WILL MEET YOUR EXPECTATIONS, AND (v) ANY ERRORS IN THE SOFTWARE OBTAINED FROM THE SITE WILL BE CORRECTED. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY MAY LAST, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. TO THE EXTENT PERMISSIBLE, ANY IMPLIED WARRANTIES ARE LIMITED TO NINETY (90) DAYS. THIS SITE COULD INCLUDE TECHNICAL OR OTHER MISTAKES, INACCURACIES OR TYPOGRAPHICAL ERRORS. Birlamedisoft MAY MAKE CHANGES TO THE MATERIALS AND SERVICES AT THIS SITE, INCLUDING THE PRICES AND DESCRIPTIONS OF ANY PRODUCTS LISTED HEREIN, AT ANY TIME WITHOUT NOTICE. THE MATERIALS OR SERVICES AT THIS SITE MAY BE OUT OF DATE, AND Birlamedisoft MAKES NO COMMITMENT TO UPDATE SUCH MATERIALS OR SERVICES. Birlamedisoft ASSUMES NO RESPONSIBILITY FOR ERRORS OR OMISSIONS IN THE INFORMATION, DOCUMENTS, SOFTWARE, AND/OR MATERIALS WHICH ARE REFERENCED BY OR LINKED TO THIS SITE. REFERENCES TO OTHER CORPORATIONS, THEIR SERVICES AND PRODUCTS, ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED. IN NO EVENT SHALL Birlamedisoft OR ITS SUPPLIERS BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR ANY DAMAGES WHATSOEVER, INCLUDING, WITHOUT LIMITATION, THOSE RESULTING FROM LOSS OF USE, DATA OR PROFITS, WHETHER OR NOT Birlamedisoft HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND ON ANY THEORY OF LIABILITY, ARISING OUT OF OR IN CONNECTION WITH THE USE OF THIS SITE OR OF ANY WEB SITE REFERENCED OR LINKED TO FROM THIS SITE. SOME JURISDICTIONS PROHIBIT THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THE DOWNLOADING OR OTHER ACQUISITION OF ANY MATERIALS THROUGH THE SITE IS DONE AT YOUR OWN DISCRETION AND RISK AND WITH YOUR AGREEMENT THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOADING OR ACQUISITION OF ANY SUCH MATERIALS. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM Birlamedisoft OR THROUGH OR FROM THE SITE SHALL CREATE ANY WARRANTY NOT EXPRESSLY STATED IN THE TERMS OF USE. This Site contains links to third-party Web sites that are not under the control of Birlamedisoft. Birlamedisoft makes no representations whatsoever about any other Web site to which you may have access through this Site. When you access a non-Birlamedisoft Web site, you do so at your own risk and Birlamedisoft is not responsible for the accuracy or reliability of any information, data, opinions, advice, or statements made on these sites or for the quality of any products or services available on such sites. Birlamedisoft provides these links merely as a convenience and the inclusion of such links does not imply that Birlamedisoft endorses or accepts any responsibility for the content or uses of such Web sites. This Site can be accessed from other countries around the world and may

contain references to Birlamedisoft products, services, and programs that have not been announced in your country. These references do not imply that Birlamedisoft intends to announce such products, services or programs in your country.

CONFIDENTIAL INFORMATION; PRIVACY Please note that, with the exception of credit card numbers, Birlamedisoft does not want to receive confidential or proprietary information from you through our Site. Any non-personal information or material sent to Birlamedisoft will be deemed NOT to be confidential. By sending Birlamedisoft any non-personal information or material, you grant Birlamedisoft an unrestricted, irrevocable license to use, reproduce, display, perform, modify, transmit and distribute those materials or information, and you also agree that Birlamedisoft is free to use any ideas, concepts, know-how or techniques that you send us for any purpose. However, we will not release your name or otherwise publicize the fact that you submitted materials or other information to us unless: (a) you grant us permission to do so; (b) we first notify you that the materials or other information you submit to a particular part of the Site will be published or otherwise used with your name on it; or (c) we are required to do so by law.

GOVERNING LAW AND JURISDICTION Birlamedisoft Softwares makes no claims that the materials presented are appropriate for any particular purpose or audience. Access to the materials may not be legal by certain persons. If you access the Website from outside India , you are responsible for compliance with the laws of your jurisdiction. Birlamedisoft Software is headquartered in City Pune, State Maharashtra County India . All legal issues arising from or related to the use of the Website shall be construed in accordance with and determined by the laws of the Government of India. By using this Website, you agree that all the claims or causes of action arising out of or relating to your use of this Website will be at Pune Jurisdiction only.

TRADEMARK INFORMATION The trademarks, logos and service marks displayed on this Site are the property of Birlamedisoft or other third parties. You are not permitted to use the Marks without the prior written consent of Birlamedisoft or such third party which may own the Marks. Birlamedisoft is trademarks of Birlamedisoft Software.

Disclaimer policy

Birlamedisoft and their respective publishers, authors, agents and employees have done their best to ensure the accuracy and currency of all the information on this website contributed by them; however, they accept no responsibility for any loss, injury, or damages sustained by anyone as a result of information or advice contained on the site nor for the results of any travel arrangement originating from this site. The use of information on or derived from this site and any arrangement for travel with person's contacted through the site is made at the user's own risk. We encourage you to verify any critical information with the relevant authorities before you travel. This includes information on visa requirements, health and safety, customs, and transportation.

Birlamedisoft and their respective publishers, authors, agents and employees make no representations about the suitability of the information contained in the documents and related graphics published on this website for any purpose. All such documents and related graphics are provided "as is" without warranty of any kind, statutory or otherwise. Birlamedisoft and their respective publishers, authors, agents and employees disclaim all warranties and conditions with regard to this internet site and the information contained therein, including, without limitation, all implied warranties and conditions of merchantability, fitness for a particular purpose, title, and non-infringement. In no event shall Birlamedisoft and their respective publishers, authors, agents and employees, be liable for any special, indirect, or consequential damages or any damages whatsoever whether in an action of contract, negligence, or other tortuous action, arising out of or in connection with the use or performance of this internet site or of the information and documents contained therein, provision of or failure to provide services, or any other information directly or indirectly available from this website.

The documents and related graphics published on this website could include technical inaccuracies or typographical errors. Changes are periodically added to the information herein. Birlamedisoft may make improvements and/or changes in the product(s) described herein at any time. The linked sites are not under the control of Birlamedisoft and their respective employees are not responsible for the contents of any linked site or any link contained in a linked site. Birlamedisoft is providing these external links to you only as a convenience, and the inclusion of any link does not imply endorsement by Birlamedisoft of the site. All views expressed by individuals on this site are their personal opinions and are not necessarily those of or endorsed by Birlamedisoft

Birlamedisoft Pvt Ltd.

111/411, Gulmohar Centre Point

Pune Nagar Rd, Near Gigaspace, Opp Kothari Wheels Maruti Showroom, Viman Nagar Corner, Pune 411014, INDIA.

Phones : Sales Dept: +91 98232 90336 / 9403136401 / 9403136402 / 9403136403

Landlines : +91-20-20261169 , 20261171 , 20261172

Support Dept : +91 92256 22058 / 9225622059

Fax : +91-20-27036459

Skype : birlamedisoft